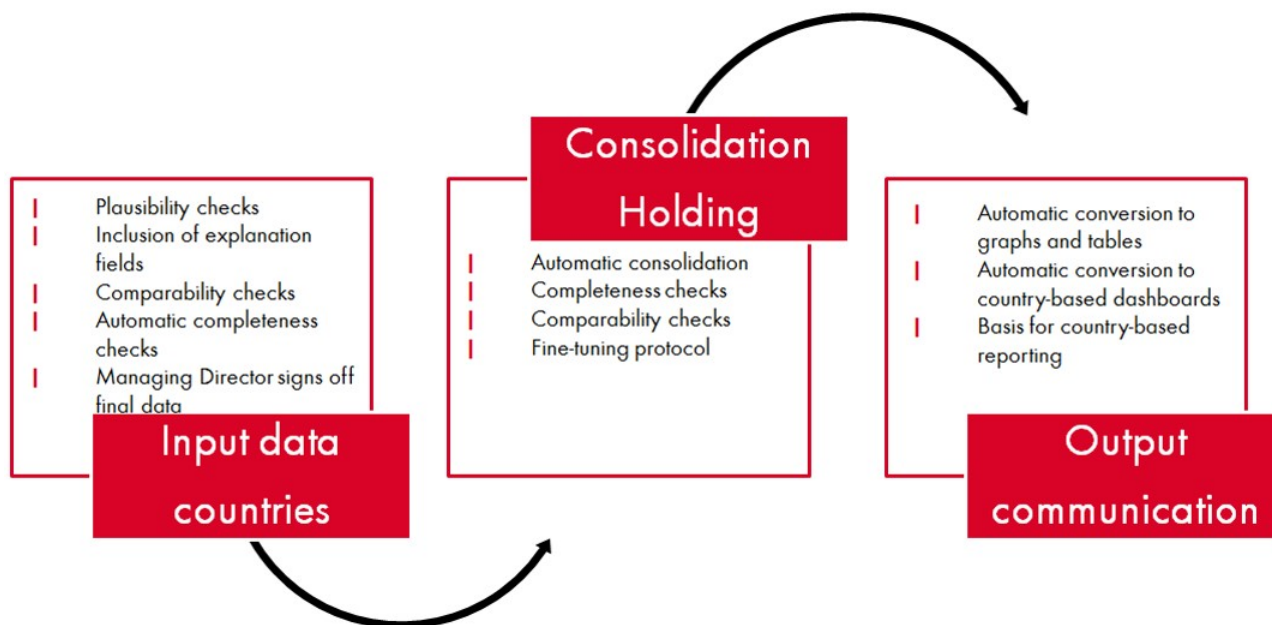

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ACCOUNTING FRAMEWORK



CSR data process

This CSR report provides information about the economic and societal value that Q-Park creates from the resources we use, and is intended for all our stakeholders: customers, employees, shareholders, banks and (financial) business partners, suppliers, governments, those living in the neighbourhood, and societal organisations.

Contents and relevance

The emphasis of this report lies on the commercial, societal, and environmental targets which are most relevant to Q-Park. These targets concern sustainable urban mobility to which we can add the most value. This report shows what has already been achieved in this area.

The financial information in this annual report has been consolidated for Q-Park and all subsidiaries. The financial annual report, with annual accounts drawn up in accordance with the International Financial Reporting Standards IFRS and the relevant provisions in the Dutch Civil Code, is part of this integrated CSR report.

Value creation

This CSR report for the 2016 financial year is prepared in accordance with the IIRC framework. We realise that we are making a transformation and it is our intention that this provides more integrated insight into the financial and non-financial results and our impact on people, the environment, and society.

In our value creation model we indicate what impact we have on most material aspects of our core activities, and in the Six Capitals section we give a detailed report of how we performed.

Based on the Sustainable Development Goals (SDG) we have chosen to meet our responsibilities (see Materiality). We are proactively taking measures to achieve even greater value by addressing urgent global challenges such as energy consumption in the next couple of years.

Reporting standards and testing criteria

Since 2013 we have applied the G4 guidelines published by the Global Reporting Initiative (GRI). G4 places the materiality principle centre stage. To fully

comply with the G4 requirements, we conduct a comprehensive external materiality analysis every two years.

For our reporting standards and testing criteria we refer you to the CSR reporting principles section on our corporate website.

Reporting process and data collection

For the reporting process and the data collection we refer you to the CSR accounting framework section on our corporate website.

Changes compared to 2015

The following items have been adjusted:

- I In our previous report goals were set until 2017, we have set new targets to meet by 2020.
- I In response to the materiality analysis, new PIs have been added: Compliance with law and regulations, Corporate reputation and ethics, and Employee satisfaction and employment practices. Based on the materiality analysis, we have also dropped some PIs.
 - I Employees and CSR (QEN-5), has been replaced with employee satisfaction (QSO-10).
 - I Local community engagement (G4-SO1 and G4-SO2).

In 2016 there were no changes in the management, the policy or the objectives regarding the non-financial aspects.

 Further information on our CSR accounting framework can also be found on our website www.q-park.com